

1C996 U.S. PRO
09/095456



		Subclass	ISSUE CLASSIFICATION
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PATENT NUMBER

U.S. UTILITY Patent Application

O.I.P.E.

PATENT DATE

SCANNED *[Signature]* Q.A. *[Signature]*

APPLICATION NO. 09/895456	CONT/PRIOR	CLASS 709 379	SUBCLASS 265.1Z	ART UNIT 2151 2642	EXAMINER <u> </u>
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APPlicants

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TITLE

System and method for multi-channel communication queuing using routing and escalation rules

PTO-2040
12/89

ISSUING CLASSIFICATION

Continued on issue Slip Inside File Jacket

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